

Terms and Conditions

No. 1 The Square, Upper Slaughter, Cotswolds

Contract

A contract for a short-term holiday let is made between the Client and Julian Hill. The contract shall be governed by UK law. It will be entered into once the deposit for the property has been processed and a confirmation letter has been sent by Julian Hill.

Payment

A non-refundable deposit of 25% is due on all bookings, with total payment due 30 days before your stay. Non-payment of the balance of the rental on or before the due date will be taken as cancellation of the booking by the Client. Payment can be made by cheque or electronic transfer. However, payment by cheque will only be accepted if it is received 14 days before commencement of the rental.

Cancellation (the Client)

Any cancellation made by the Client must be received in writing. If you cannot go on holiday and the cottage cannot be re-let, you are liable to pay for the booking in full, even if you cancel before paying the balance. If we succeed in re-letting the cottage for that same period, we will deduct from you what you owe us (or refund to you) any such rentals received less your deposit, which is always non-refundable. Cancellation Insurance is not compulsory, but we would strongly recommend that you take out such insurance.

Cancellation (the Owner)

In the unlikely event that we need to cancel your holiday for reasons beyond our reasonable control, we would attempt to offer alternative accommodation. If this is not possible or not acceptable to you then we would refund all monies paid for the holiday. Our liability to you would not extend beyond this refund.

Availability

The property will be available from 4.00 pm on the day of arrival and must be vacated by 10.30 am on the day of departure. To assist our cleaners, we ask that you leave the property in a clean and tidy condition.

Occupancy

The number of persons staying at the property must not exceed that confirmed on the booking form unless agreed in writing prior to the rental date.

Liability

We do not accept responsibility for injury to persons or loss/damage of possessions unless caused by proven negligence by ourselves. This includes loss or damage to vehicles and their content.

Complaints

In the unlikely event you find any faults or have reason to complain during your stay, please advise us immediately so that we can take any appropriate action.

Damage/breakages

The Client is responsible for any breakages or damage caused to the cottage and its contents. The Client is legally bound to reimburse for any replacements, repairs or additional cleaning costs if required as a result of their actions.

Smoking

The cottage is strictly no smoking. Anyone found smoking in the cottage will be asked to stop; any further infringement and you will be asked to leave with no refund. Smoking is permitted in the outdoor areas, but please make sure that stubs are contained and disposed of safely and not on the ground.

Parking

There is one designated parking space outside The Square (clearly marked for No. 1). Additional parking can be found to the left of The Square. Please do not park in any other designated parking space.